

Terms and Conditions

“Jio OnePlus Offer”

Definitions

1. "Cashback" shall mean Rs. 6000/-, which shall be credited in the form of 40 discount coupons of Rs 150/- each which an Eligible Subscriber can avail upon performing the first Recharge on the Eligible Device on or after 18th May 2020.
2. “Eligible Device” shall mean OnePlus 8 and OnePlus 8 Pro purchased on or after 18th May 2020 and activated for the first time on the RJIO network, by an Eligible Subscriber, on or after 18th May 2020 by performing Recharge. The Offer is applicable only on the Indian version of the Eligible Device.
3. “Eligible Subscriber” shall mean a person who (i) has purchased the Eligible Device; (ii) is an active subscriber of the RJIO prepaid services; and (iii) is enrolled to the “Jio Prime” membership plan.
4. “MSISDN” means mobile station international subscriber directory number and for the purposes of this Offer, shall mean the mobile number assigned to the Eligible Subscriber for availing RJIO prepaid services.
5. “Offer” shall mean Cashback made available by RRL
6. “Offer Benefits” shall mean the benefits accruing to the Eligible Subscriber under the Offer as shown hereinbelow.
7. “Recharge” shall mean a recharge performed of Rs.349/- prepaid plan offered by RJIO.
8. “Recharge Cycle” shall mean validity period of 28 consecutive calendar days, starting from the date of activation of RJIO SIM, and subsequent periods of 28 consecutive calendar days each.
9. “RJIO” shall mean Reliance Jio Infocomm Limited.
10. “RRL” shall mean Reliance Retail Limited.
11. “T&C” shall mean the applicable terms and conditions of the Offer.
12. This Offer is applicable for prepaid customers of RJIO only.

The Offer and the benefits hereunder shall be made available by RRL to an Eligible Subscriber.

Benefits of the Offer ("Offer Benefits")

Cashback

An Eligible Subscriber, who, during the subsistence of the Offer, performs Recharge on or after 18th May 2020 shall be entitled to Cashback.

Cashback received by the Eligible Subscriber shall be applied in the subsequent recharges used in the following manner: ☐ Each discount coupon of Rs. 150/- provided under the offer, can be applied by the Eligible Subscriber, upon subsequent Recharge in MyJio App only ("Eligible Recharge"); ☐ Only one discount coupon of Rs.150/- can be applied in the subsequent recharge per Eligible Recharge. ☐ A maximum of 40 discount coupons of Rs 150/- each, can be so applied on the Eligible Device by the Eligible Subscriber on or before 31st May 2023. For avoidance of doubt, all unused discount coupons shall expire on 31st May 2023.

Terms and Conditions of the Offer ("T&C")

1. The Offer is valid for Eligible Device purchased on or after 18th May 2020 and activated on the RJIO network for the first time, on or after 18th May 2020.
2. These T&C shall be read concomitantly with the terms & conditions of Jio Prime Membership and CAF.
3. Two or more offers cannot be clubbed together. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature. For avoidance of doubt, where an Eligible Device is activated/recharged under a subsisting cashback offer of RRL, this Offer shall not apply thereto. The decision of RRL/RJIO on the applicability of an offer to the Eligible Device shall be final and binding.
4. An Eligible Subscriber who have previously availed cashback offers provided by RRL for the Eligible Device shall not be eligible to avail this new offer.
5. RRL/RJIO recognizes that the choice to be contacted for promotional messages and alerts is that of the Eligible Subscriber. RRL/RJIO intends to keep the Eligible Subscriber informed on matters relating to the Offer and any upcoming offers from RRL/RJIO for the benefit of the Eligible Subscriber. Accordingly, by availing the Offer, the Eligible Subscriber hereby consents to be contacted by RRL/RJIO and such consent shall remain unaffected by Eligible Subscriber's registration in the National Do Not Call ("NDNC") registry under the relevant category stipulated therefor.

6. RRL reserves the right to cancel/withdraw this Offer at any time, without any prior intimation to the Eligible Subscriber. However, the benefits accrued to the Eligible Subscriber on or prior to the cancellation/withdrawal of this Offer, shall not undergo any change.
7. RRL, may, at its discretion, modify any of the terms and/or conditions and/or any aspect of the Offer, without any prior intimation to the Eligible Subscriber. The modifications so carried out will be posted on www.jio.com.
8. If any term/ condition under the T&C of the Offer is found to be invalid, void, or for any reason unenforceable, such term/ condition shall be severed from the other terms and conditions and shall not affect the validity and enforceability of the remaining terms and conditions of the Offer.
9. Any claims, issues, damages or losses with respect to the Eligible Device shall be the sole responsibility and liability of the manufacturer of the Eligible Device and RRL (including its affiliates, group companies or parent company) hereby disclaims, any and all claims, losses and liabilities, whether or not arising out of, or in connection therewith and / or this Offer and the terms and conditions governing the Offer. This disclaimer shall apply to the fullest extent permitted by law and shall survive cancellation/termination/determination of this Offer.
10. In no event shall RRL (including each of its affiliates, group companies or parent company) or its directors, officers, employees, agents or other representatives thereof be responsible or liable for any direct, indirect, special, incidental, consequential, or punitive damages, or any other damages of any kind, arising out of or related to the Offer.
11. The Offer Benefits are non-transferable.
12. The Offer can be availed only once per MSISDN & IMEI.
13. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
14. Eligible Subscriber hereby authorizes RRL/RJIO to collect his/her personal information including name, address and mobile number and share with its partners so as to enable the Eligible Subscriber to avail the Offer. The Eligible Subscriber's personal information will be stored and processed in accordance with RJIO Privacy Policy and RRL Privacy Policy which are available at <https://www.jio.com/en-in/privacy-policy> and <https://relianceretail.com/privacy-policy.html>, respectively.
15. To get a new RJIO SIM, kindly visit nearest Jio Store, Reliance Digital or Jio retailer. To locate nearest Jio Store, visit <https://www.jio.com/Jio/portal/storeLocator>.
16. In case of any queries/issues, please contact RJIO Customer Care at 198/18008899999 or write to care@jio.com.
17. The Eligible Subscriber agrees that he/she has read, understood and voluntarily agrees to the T&C mentioned and stated herein.

1. What is the Jio OnePlus Offer?

a) "Jio OnePlus Offer entitles an eligible subscriber to a cashback of Rs. 6000 upon performing a recharge of Rs.349 Jio prepaid plan for the first time on or after 18th May 2020 in the form of 40 discount coupons of Rs.150/- each which will be credited in the MyJio app of such eligible subscriber, which can be redeemed, one at a time per recharge, against subsequent recharges of Jio prepaid plan of Rs. 349, via MyJio App only.

2. From when is Jio OnePlus Offer valid?

The offer is valid for OnePlus 8 and OnePlus 8 Pro , purchased on or after 18th May 2020 and activated on the Jio network for the first time, on or after 18th May 2020 . The first recharge of Rs. 349 Jio Prepaid Plan should be done on or after 18th May 2020 by the Eligible Subscriber to avail the offer.

3. From when can I claim the Jio OnePlus Offer Offer?

The first recharge of Rs. 349 Jio Prepaid Plan should be done on or after 18th May 2020 by the Eligible Subscriber to avail the offer.

4. How do I Claim the Jio OnePlus Offer ?

The 40 discount coupons of Rs. 150/- each, that are received in your MyJio App, by performing a successful Jio recharge of Rs.349, on or after 18th May 2020 can be applied, one at a time, against subsequent Jio recharges of Rs. 349, via MyJio app only. The discount coupons, if unused, will expire by 30th Sep, 2022.

5. Can the discount coupons , under the Jio OnePlus Offer be transferred to any other Jio number?

No, the discount coupons are non-transferable.

6. Will the Jio OnePlus Offer be available, if I purchase eligible device from ecommerce sites?

Yes, "Jio OnePlus Offer" is available for all eligible devices, purchased from stores as well as ecommerce sites in India during the offer period.

7. Is the "Jio OnePlus Offer" applicable to existing Jio subscribers as well?

Yes, the offer is applicable for both existing as well as new Jio subscribers.

8. Can I avail any other offer along with the Jio OnePlus Offer?

No, two or more offers cannot be clubbed together.

9. How will I get to know if the discount coupons, under the "Jio OnePlus Offer" has been credited to my account? And where can I view the coupons?

You will be notified through appropriate channel when the discount coupons have been credited to your account. You can view the discount coupons under the "My Vouchers" section in MyJio app.

10. What is validity of discount coupons ?

The discount coupons are valid till 31st May 2023

11. Is the "Jio OnePlus Offer" applicable on all the variants of 4G devices?

No, it is applicable only on the Indian variants of eligible devices.