OnePlus Battery Protection by Servify
(Battery Protection Plan for OnePlus 7T)

OnePlus Battery Protection by Servify (called as "Plan") offers Battery protection for OnePlus 7T ("Device") that will help keep your Device protected from any battery failures. This Plan is offered and sold by Service Lee Technologies Pvt. Ltd. This is the only Plan authorized and sold by OnePlus in India.

Registration

For registration, you are required to download the OnePlus Care App and register your Device. The registration process must be completed within 30 days of purchasing the OnePlus 7T Device.

Claim Process

In the event where you require battery replacement of the Registered Device under the Plan, you are required to inform us within 48 hours of the damage via the OnePlus Care App or Servify Web, or call us on 1 800 123 333 888 between Monday to Sunday, 9am to 9pm to start the claim process. All claim related documentation, if required, must be completed within seven (7) calendar days of raising the claim. Servify will have your Device picked up for repair and will deliver it back after repair, if the opted service is pickup and drop. Alternatively, the Device can be submitted to the authorized service centers listed on the App/Web as per the scheduled appointment.

Coverage & Term

Coverage begins from the next day after the expiry of the Manufacturer's Warranty and ends on completion of the Term (1 Year) from the Plan start date. The Plan can be purchased and activated only within 365 days of purchase of your Registered Device. The Device is covered for only one battery replacement instance.

Registered Device

Your OnePlus 7T for which you have bought this Plan is called the Registered Device.

Exclusions/Cause of Loss Not Covered

Theft or loss, or any damage that occurs due to an accidental or liquid damage is not covered under this Plan. For the complete list, please refer to the terms and conditions.

Cancellation

Cancellation can be done within 7 days of purchasing the Plan. The entire amount of Plan Fee is refunded.