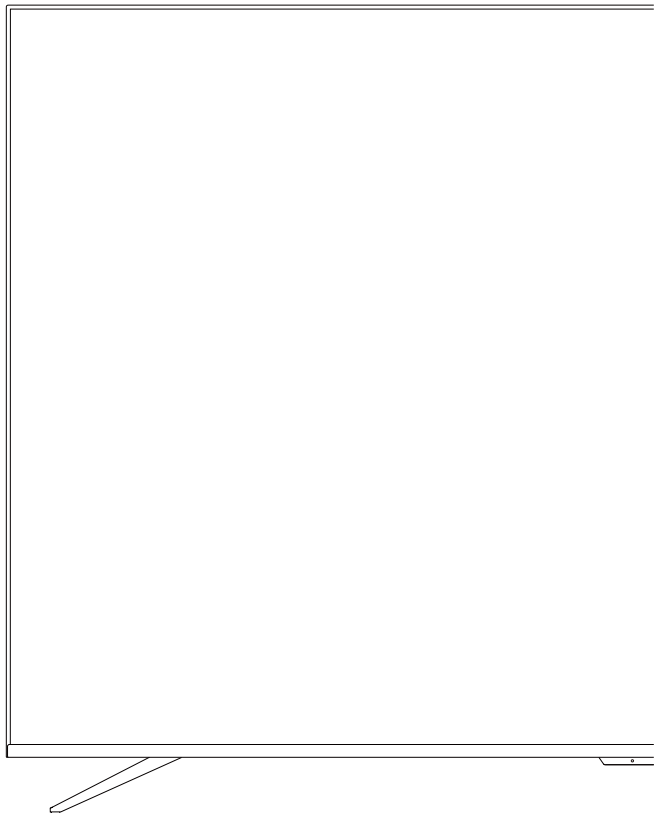


Let's get started

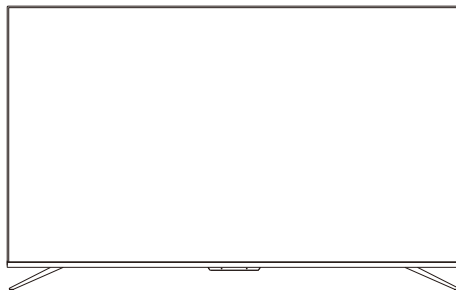
User Guide

Please read this manual
before first use of OnePlus TV

OnePlus U Series
50U1S/ 55U1S/ 65U1S



OnePlus TV



OnePlus India Customer Support

OnePlus Helpline: 1800 102 8411 (Toll Free)

Monday to Sunday: 09:00 AM to 09:00 PM

For more information, Visit "www.oneplus.in/support" or scan:



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Introduction

Thank you for purchase of OnePlus TV.

Please read this manual before the first use of OnePlus TV.

Note

Images and illustrations used in the E-manual and this manual are for reference only and may differ from the actual product.

Installation

Please contact with OnePlus Customer Support.

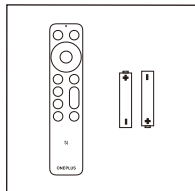
Location of the identification label

Labels for the TV Model No. and Power Supply rating are located on the rear of the TV or under the terminal cover plate.

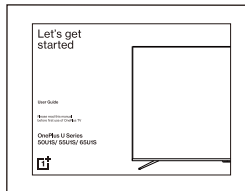
Owner's record

The model and serial numbers are located at the side or rear of the TV. Stick the label in the spaces provided on Warranty Card. Refer to them whenever you call upon your OnePlus dealer regarding this TV.

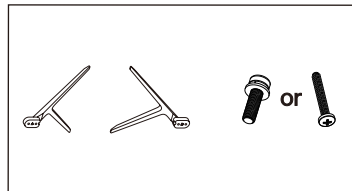
Accessories



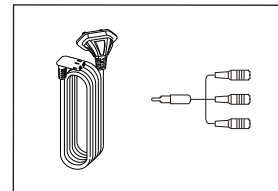
Remote Control*1
& Battery (AAA)*2



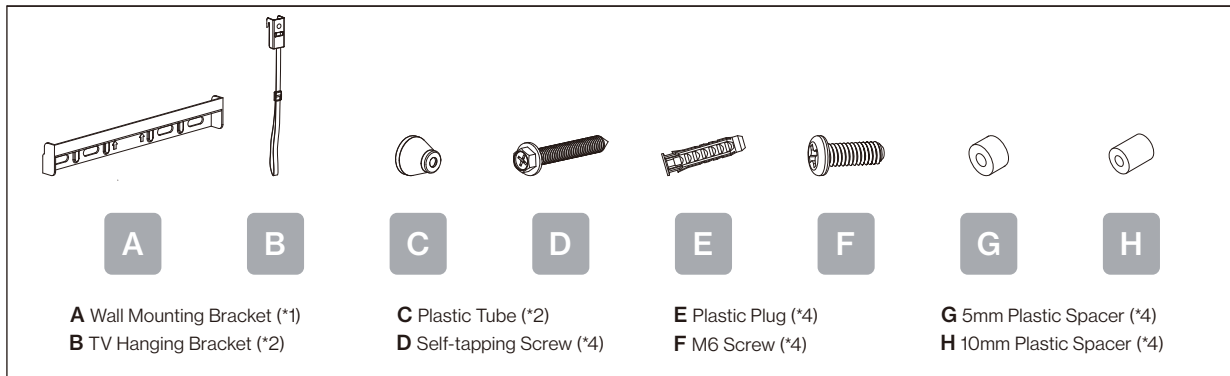
User Manual*1



Stand*2 & Stand Screw*4



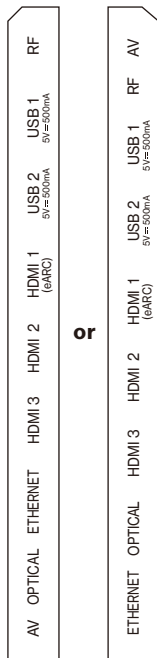
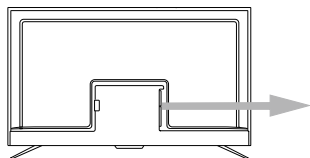
Power Cord*1 &
AV Converting Cable*1



Wall Mounting Kit*1 set

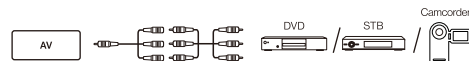
• We reserve the right to change the accessories at any time without prior notification.

Connection



AV

Receive audio and video signals from external AV devices.



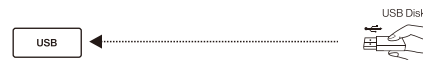
RF

Connect a coaxial cable to receive signals from the antenna or cable.



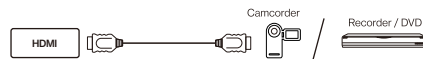
USB

Connect a USB storage device.



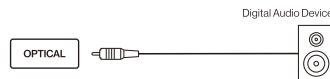
HDMI

Receive HD input signal from external HDMI devices.



OPTICAL

Use an optical cable to output your TV's audio signal to a compatible digital audio receiver.



ETHERNET

Wired network port.



- The name and position of each TV terminal may vary depending on the model.

Installation

Installing the TV with wall mounting kit

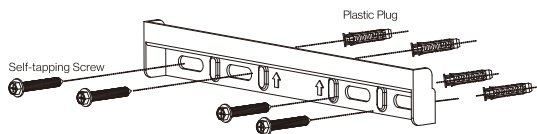
- This TV's instruction provides the steps to prepare the TV for wall-mount installation before it is installed on the wall.
- Your TV can be mounted on a wall using the wall mounting kit out of the box as packaged. If the table-top stand is attached to the TV, the TV may require detaching the table-top stand.
- Prepare the TV for the wall mounting kit before making cable connections.
- For product protection and safety reasons, OnePlus strongly recommends that installation of your TV on the wall should be performed by qualified professionals. Do not attempt to install by yourself.
- Sufficient expertise is required in installing this TV, especially to determine the strength of the wall for withstanding the TV's weight.
- The length of the screws differs depending on the wall mounting or TV hanging bracket's thickness. Please use the screws paired with wall mounting kit.

Recommended viewing distance in relation to screen size

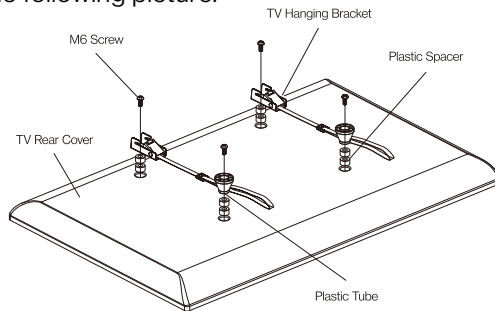
TV Diagonal Screen Size (inches)	Recommended 4K Viewing Distance (feet)
50	3.25 - 5.0
55	3.5 - 5.5
65	4.25 - 6.5

1

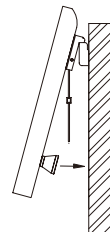
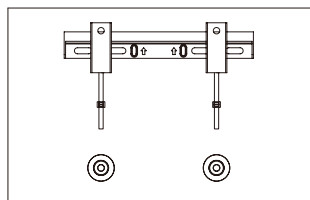
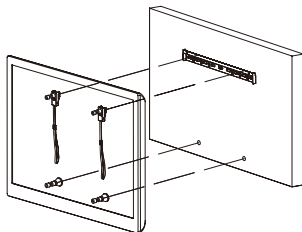
Use the wall mounting bracket as a guide to mark the positions for the holes on the wall with a pencil. Use a drill to create four holes at the marked positions on the wall. Securely fix the wall mounting bracket on the wall with plastic plugs and self-tapping screws as shown in the following picture.

**2**

Fix the TV hanging bracket on the TV rear cover with M6 screws and plastic spacers as shown in the following picture.

**3**

Hang the assembled TV onto the wall mounting bracket fixed tightly on the wall. Please make sure that the hook has been self locked and the TV can't fall off while lifting it.

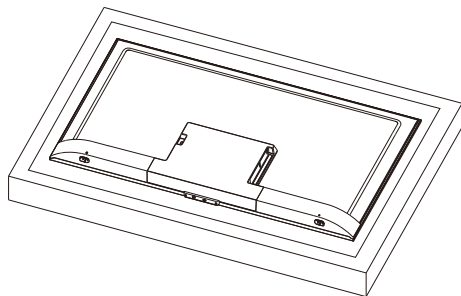


Installing the TV with table-top stand

- Minimum 2 persons are required for safe handling of TV for a damage-free installation.
- Avoid touching the screen so as not to cause damage to the screen.

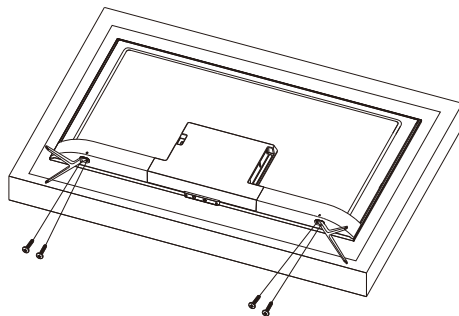
1

Take out the TV and carefully put it (screen downward) on a stable and flat table with a soft cloth or cushion on it.



2

Fix the Table tops stands to the TV by using the matching screws provided in the box.



TV Specifications

Model	50UC1A00 / 55UC1A00 / 65UC1A00	
Basic Specs	Screen Size: 50 inches / 55 inches / 65 inches Screen Resolution: 3840 x 2160 Diagonal: 1.26m / 1.39m / 1.64m Voltage: 100-240V~ 50/60Hz Rating Power: 140W / 165W / 215W	
	Wireless Connection	Wi-Fi: 2.4GHz/5GHz, 802.11 a/b/g/n (2T2R) Bluetooth: V2.1/3.0/4.2/5.0 BLE
Hardware Specs	CPU: CA55*4 Internal Memory: 2GB DDR Flash Memory: 16GB eMMC5.1 Graphics Processor: Mali-G52 MC1	
	Audio and Video Decoding	Audio: PCM/MPEG(1/2/2.5) Layer3/MPEG(1/2) Layer2/AC3/EAC3/AC4/AAC/HEAAC/cook/WMA/FLAC Video: HEVC(H.265)/H264/H263/MPEG1/MPGE2/MPGE4/VC1/VP8/VP9/RM Container: MKV/Webm/MP4/3GPP/TS/TP/TRP/AVI/FLV/AVI/RM/WMV
Input/Output Terminals	ETHERNET	LAN / Ethernet * 1, 10/100 BASE-T (connection speed may vary depending on the network environment)
	RF	ANTENNA / CABLE * 1, 75 ohm external terminal for RF inputs
	USB	USB 2.0 * 2
	HDMI	HDMI 2.0 * 3, support 3840x2160, HDCP 1.4/2.2, eARC (HDMI 1 only)
	AV	Mini AV IN * 1
	OPTICAL	Digital Optical Jack * 1

Remote Control

Using the remote

0. MIC (•): Speak to the microphone when using voice assistant.

1. ONEPLUS ():

- **OxygenPlay:** In working status, short press to open OxygenPlay or return to OxygenPlay home screen.
- **Power:** In standby mode, short press to turn on the TV. In working status, long press to turn off/sleep/restart the TV.

2. MUTE (): Mute or unmute the TV sound.

3. OK: Press to confirm current selection during navigation.

4. Navigation Buttons (UP/DOWN/LEFT/RIGHT):

Navigate up/down/ or left/right through content. During playback use the left/right buttons to fast backward/forward.

5. BACK: Go back to the previous screen.

6. Google Assistant: Press to talk to Google to control your TV using your voice.

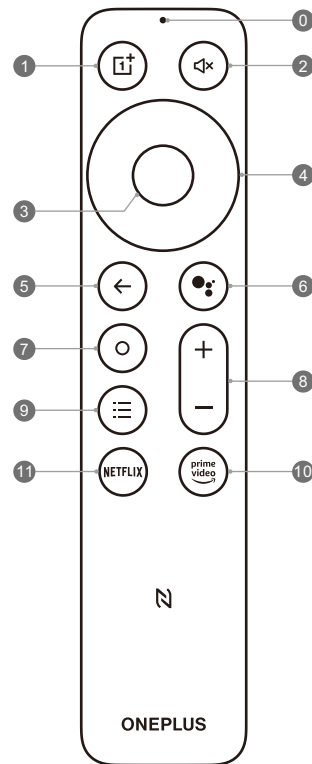
7. HOME: Short press to quickly return to the Android TV home screen.

8. Volume Up/Down (+/-): Adjust the sound volume.

9. MENU: Short press to open the application menu. Long press to open Settings.

10. Prime Video: Short press to open Prime Video.

11. NETFLIX: Short press to open Netflix.



Pairing the remote

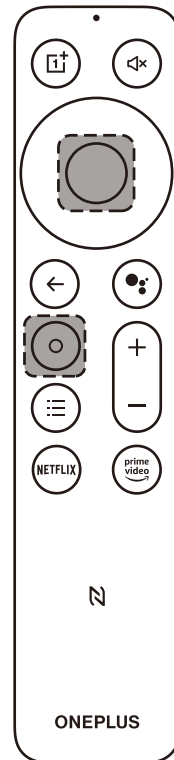
For remote supporting Bluetooth and Voice control, please finish pairing with your OnePlus TV before using. The pairing could be done at **FTI (first time installation)** process or

Setting > Remotes & Accessories > Remote control.

Follow the steps when TV shows pairing page:

1. Press and hold **OK** and **HOME** buttons simultaneously for more than 2 seconds and keep the remote close to TV.
2. Release buttons when pairing starts.
3. Keep the remote close to TV (<50 cm from TV) when pairing.
4. Finish pairing.

- Functions of remote control may vary depending on the region, model, app or source.
- In the upper right corner of the Google home page, you can switch the signal source through the Signal Source button.



Important Precautions

Installation

- The TV should be installed near an AC power outlet so that the power cord can be easily plugged and unplugged.
- Place the TV on a smooth, flat surface to avoid the TV falling and causing injury, or damaging the TV.
- If you intend to install a wall-mount bracket, we recommend that you use the wall-mount bracket supplied with the TV or authorized by OnePlus.
- The diameter and length of screws will vary depending on the model of wall-mount bracket. Failure to use the correct screws may cause the TV to fall or lead to internal damage.

Moving

- Disconnect all cables before moving the TV.
- Large TV needs 2 or more people to move safely. Avoid applying pressure to the LED panel when moving the TV. Avoid shaking the TV or exposing it to excessive vibrations.
- When moving the TV to a new location or to carry out repairs, package it with the original box and packaging materials.

Ventilation

- Do not cover the ventilation holes or insert any objects into the case.
- Keep clear space around the TV for ventilation.

Wall mounting

In order to ensure proper ventilation and prevent the buildup of dust and dirt:

- Do not mount the TV flat, upside-down, or backwards, or side mount the TV.
- Do not place the TV on a shelf, carpet, bed or closet.
- Do not cover the TV with fabric or other materials (such as newspapers).

AC power cord

Use AC power cord and socket according to the instructions below to avoid fire, electric shock, damage or personal injury:

- Insert the power plug completely into the AC outlet.
- Use the TV with a 100-240V~ 50/60Hz AC power source.
- When connecting cables, the AC power cord should be unplugged for safety reasons. Be careful not to rip over cables.
- Before moving the TV, disconnect the AC power cord from the AC power outlet.
- Keep the AC power cord away from heat.
- Unplug the AC power plug and clean it regularly. If the plug is covered with dust and water vapor, its insulation quality may deteriorate, producing a fire risk.
- Avoid excessive pinching, bending, modifying or twisting of the AC power cord, otherwise the wires may become exposed or broken.
- Do not place any heavy objects on the AC power cord.
- Do not pull the AC power cord when disconnecting the power.
- Do not connect too many devices on the same AC power outlet.
- Do not use unsuitable AC power outlets.

Children

- Do not let children climb the TV.
- Place small objects out of the reach of children in order to avoid swallowing.

Optional items

- Keep optional accessories or any devices that emit electromagnetic radiation away from the TV in order to avoid image distortion or noise.

In case of the following problems...

- The AC power cord is damaged or burnt.
- The AC power outlet is not suitable.
- The TV is damaged due to a drop or impact.
- Any liquid or solid objects fall into the case through an outlet.
- There is any spark or smoke or burnt smell or shorting noise from the TV.

Turn off the TV and immediately unplug the AC power cord. Contact OnePlus Customer Support and request for a Service Technician Visit.

Usage restrictions

Do not install/use the TV in the following places, environments or conditions, otherwise the TV may malfunction and cause a fire, electric shock, damage or personal injury.

• Places

Outdoors (in direct sunlight), by the sea, in a ship or other vessel, inside a car, in a medical institution, at an unstable location, next to water, or in a place exposed to rain, moisture, or mildew. If the TV is placed in the dressing room of a public bath or spa, it may be damaged by the sulfide in the air.

• Environment

Hot, damp or dusty places: places where insects may enter, places that may be exposed to mechanical shock, next to flammable objects (such as candles). The TV should not be exposed to dripping or splashing water, and do not place any items containing liquid such as flower vases on top of the TV. Do not place the TV in a damp or dusty place, or in a room with steam or fumes (near a stove or humidifier) to avoid fire, electric shock or deformation. Keep TV away from steam and grease aerosols in kitchen or AC water drains or windows where the dew or rain water or morning dew may fall on TV.

- **Conditions**

Do not use the TV when your hands are wet, when the case is open, or with the accessories that are not authorized by the manufacturer. In the case of a lightning storm, disconnect the TV from the AC power cord and outlet. Do not install the TV in an open-air location. Failure to follow these conditions may result in personal injury or damage, or cause objects to strike the TV.

- **Damage to OnePlus TV screen**

Do not throw any objects toward the TV, otherwise the screen may be broken due to the impact and cause serious injury. In case of damage to the surface of the TV, do not touch the TV before the AC power cord has been unplugged, otherwise electric shock may occur. For cleaning do not directly spray cleaning liquids on TV or Do not use abrasive cleaning liquids. Use soft and clean dust free microfiber wipe cloth to avoid scratches, and do not apply pressure of hands or finger on TV screen.

- **Operating conditions**

Working temperature: 0°C~40°C

Working humidity: 20%~80%

Storage temperature: -10°C~50°C

Storage humidity: <80%

Precautions

Watch TV in appropriate lighting conditions. Watching TV in insufficient light or for long periods can damage your eyesight. The screen and TV Frame may get slightly hot with prolonged usage of TV.

Using and cleaning the screen/case of the OnePlus TV

Before cleaning the TV, ensure that the AC power cord is disconnected from the AC power outlet. In order to avoid deterioration of the casing materials or damaging the screen, please read the following precautions:

- Wipe with a soft cloth to remove any dust on the surface of the screen/case. If there is still dust, wipe with a soft cloth that has been wet with a mild detergent.
- Do not spray the gadget cleaning liquid or mild detergent directly on the TV screen which might penetrate into the TV internal parts from the edges and cause TV malfunction.
- Do not use scrub pads, alkaline/acid cleaners, scouring powder, or volatile liquids, such as alcohol, volatile oils, thinners or insecticides. The use of the above materials or prolonged contact with rubber or vinyl products may cause damage to the screen surface and casing materials. It is recommended that you regularly clean the vents to ensure proper ventilation.
- When adjusting the angle of the TV, slowly move the TV to prevent it moving or slipping from the base.

Advertising

This TV might display advertising when it is switched on and off. The advertising that is displayed when TV is switched on and off can not be removed or altered, and we have no control over the content of third party advertising.

E-Waste

OnePlus products are in conformity with the requirements of the reduction of hazardous substances of the E-Waste Rules 2016 and its amendments. The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the E-Waste Rules:

1. Lead (Pb) - not over 0.1 % by weight;
2. Cadmium (Cd) - not over 0.01 % by weight;
3. Mercury (Hg) - not over 0.1 % by weight;

4. Hexavalent chromium (CR6+) - not over 0.1 % by weight;
5. Polybrominated biphenyl (PBBs) - not over 0.1 % by weight;
6. Polybrominated diphenyl (PBDEs) - not over 0.1 % by weight.



WEEE - Waste Electrical and Electronic Equipment Directive: The symbol says don't dispose your e-waste into the municipal waste collections. That's because these wastes are hazardous in nature and need to be recycled in a special way.

How to dispose this product

Do not dispose the TV or its accessories with regular house hold waste, e-wastes are hazardous in nature and need to be recycled following the country specific guidelines or directives to dispose or recycle e waste strictly. This product contains electronic waste (e-waste) and needs to be recycled. To recycle this product, kindly:

- (i) log on www.exigorecycling.com OR
- (ii) call up Exigo's Toll-free number 1800-102-5018 OR
- (iii) write to info@exigorecycling.com.

For more information to recycle this product, please visit Exigo's Website.

Do's

- a. Always look for information on the catalogue with your product for end-of-life equipment handling.
- b. Ensure that only Authorized Service Providers repair and handle your electronic product.
- c. Always call Authorized E-Waste Recyclers to dispose products that have reached end of life.

- d. Always drop your used electronic products, batteries or any accessories when they reached the end of their life at your nearest Authorized E-Waste Collection Center / Collection Point.
- e. Wherever possible instructed separate the packaging materials according to responsible waste disposal options and sorting for recycling.

Don'ts

- a. Do not dismantle your electronic products on your own.
- b. Do not throw electronic waste in bins having "Do not Dispose" sign.
- c. Do not give e-waste to informal and unorganized sectors like Local Scrap Dealer / Rag Pickers.












Warning

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls.
- To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.

If your existing television set is being retained and relocated, the same considerations as above should be applied.

Recycling Information

Plastic Recycling						
No.	Name(English)	Plastic Property	Material Mark	Material Supplier Name	Reg	Buy Back Price (Rs./Ton)
1	Gift box sealing tape	BOPP	 OTHER	Shenzhen Xinhongli Packaging Material Factory	91440300692514730X	5 Rs./Ton
2	Carton handle buckle	PP	 PP	Shenzhen Chuangwei-RGB Electronics Co.,Ltd.	91440300618810099P	
3	Polyfoam	PS	 PS	Shenzhen Chuangwei-RGB Electronics Co.,Ltd.	91440300618810099P	
4	Stand screw bag	LDPE	 LDPE	Dongguan De Han Industrial Co., Ltd.	91441900MZ4JUNLU02	
5	Cabinet protective film	LDPE	 LDPE	Shenzhen Yongqiangsheng New Material Co., Ltd	914403005554414914	
6	Decoration protective film	LDPE	 LDPE	JiangSu LETTALL Electronics Co.,Ltd.	913202821429014964	
7	Screen protective tape	PET	 PET	Dongguan Hao Shun Precision Technology Co., Ltd.	91441900712212685W	
8	IR window protective film	LDPE	 LDPE	Shenzhen Senbahui Technology Co.,Ltd	91440300MA5DCMM3W	
9	RC protective film	LDPE	 LDPE	Maoming Branch of China Petrochemical Co.Ltd.	440900000010417	
10	Accessory bag of wall mounting kit	LDPE	 LDPE	Zhongshan Yicheng Gaolang Hardware Manufacture Co.,Ltd.	9144200055174708XN	
11	Plastic tray of wall mounting kit	PET	 PET	Zhongshan Yicheng Gaolang Hardware Manufacture Co.,Ltd.	9144200055174708XN	
The Plastic should be disposed of in accordance with applicable laws. Such plastic should preferably be recycled.						

Licensing Information



The Adopted Trademarks HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.



Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories Licensing Corporation.



The Wi-Fi CERTIFIED® is a registered trademark of Wi-Fi Alliance®.



The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by OnePlus Electronics (Shenzhen) Co., Ltd. is under license. Other trademarks and trade names are those of their respective owners.

- Google and Android TV are trademarks of Google LLC.
- All other trademarks are the property of their respective owners.

Warranty Card

1. Warranty Policy

Item	Duration
Panel	24 Months
OnePlus TV	12 Months
TV Remote and cable	12 Months

Please stick the SN label here.
The SN label should be
found on the carton label.

* Must be in undamaged condition and with original packaging.

* This warranty is only redeemable within the original region of purchase.

- a. OnePlus products purchased on [oneplus.in](https://www.oneplus.in), via authorized partners, or official pop-up stores comes with twelve (12) months limited warranty, in compliance with Indian consumer laws, starting from the date of delivery.
- b. Unless otherwise specified, this warranty covers the hardware components of the product as originally supplied and does not cover, or partially covers software, consumable items, or accessories even if packaged or sold together with the product. This warranty is only redeemable within your original country or region of purchase.
- c. The limited warranty only covers product defects caused by workmanship or build materials. To make a claim, present your original Proof of Purchase (invoice), model and serial number of the product, and photo evidence of the product's defects to OnePlus Customer Service at <https://www.oneplus.in/support>.
- d. Any repair service covered by warranty, along with shipping and handling, will be free within the twelve (12) months period.
- e. OnePlus may use rebuilt, reconditioned or new parts and components when repairing any product. Alternatively, we may replace the defective product entirely with a rebuilt, reconditioned or new OnePlus Product.
- f. Please note that we offer after sales assistance only in the areas where we make shipments (this includes repairs and/or replacements). OnePlus accept no liability for order placed outside of official sales regions.

2. The limited warranty does not cover:

- a. Defects or damage resulting from accidents, neglect, misuse or abnormal use; defects or damage caused by abnormal conditions or improper storage; exposure to liquid, moisture, dampness, sand or dirt; unusual physical, electrical or mechanical stress.
- b. This warranty does not cover damage caused to the product due to improper installation by customer and/or connection of the product to equipment not approved by OnePlus. Only service engineer can unpack and verify the product before installation.
- c. Scratches, dents and cosmetic damage, unless caused by OnePlus.
- d. Defects or damage resulting from excessive force or use of metallic objects on the screen.
- e. Ordinary wear and tear.
- f. Defects or damage resulting from the use of the product in conjunction with accessories, products, or ancillary/ peripheral equipment not furnished or approved by OnePlus.
- g. Any physical feature defects or damage resulting from improper testing, operation, maintenance, installation, service or adjustment not furnished or approved by OnePlus.
- h. Defects or damage resulting from external causes such as collision with an object, damage during transport, fire, flooding, dirt, windstorm, lighting, earthquake, exposure to weather conditions, theft, blown fuse, viruses and other software problems introduced into the product, abnormal voltage, or improper use of any electrical source.
- i. Products not purchased from oneplus.in or authorized resellers (we recommend that you contact the point of sale for support).
- j. Products purchased outside of officially supported OnePlus countries or regions.
- k. Repair(s) conducted by unofficial repair centers.

Please contact oneplus.in/support for enquiries regarding Limited Warranty.

3. Contact us:

OnePlus Helpline: 1800 102 8411 (Toll Free) 9:00 am - 9:00 pm, Mon. to Sun.

Or chat with us / submit a ticket via oneplus.in/support.

Never Settle

