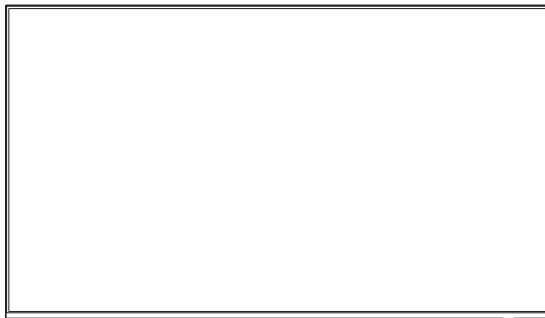




User's Manual and Safety Information

1+ TV 55 Q1^{Pro} / 55 Q1



OnePlus Customer Support

India:

OnePlus Helpline: 1800 102 8411 (Toll Free)

9:00 am - 9:00 pm, Mon to Sun

Or chat with us / submit a ticket via oneplus.in/support

Please Do Not Return the Product to the Store

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Introduction

Thank you for choosing this OnePlus product.

Before operating the TV, please read this manual thoroughly and retain for future reference.

Note

Images and illustrations used in the E-manual and this manual are for reference only and may differ from the actual product.

Installation

Please contact with customer service center for support.

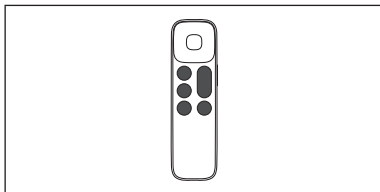
Location of the identification label

Labels for the TV Model No. and Power Supply rating are located on the rear of the TV or under the terminal cover plate.

Owner's Record

The model and serial numbers are located at the side and/or rear of the TV. Stick the label in the spaces provided on Warranty Card. Refer to them whenever you call upon your OnePlus dealer regarding this TV.

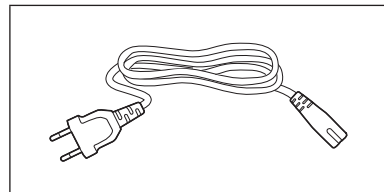
Accessories



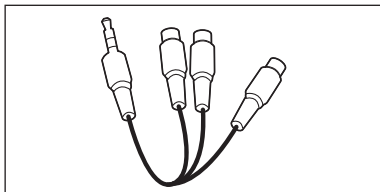
Remote control*1



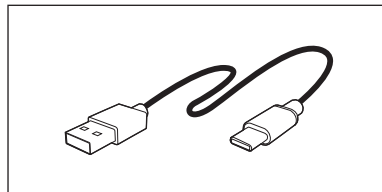
User manual*1



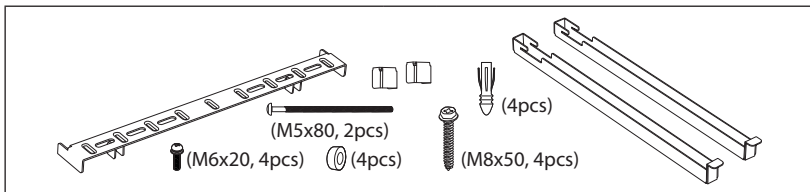
Power cord*1



AV IN Adapter*1



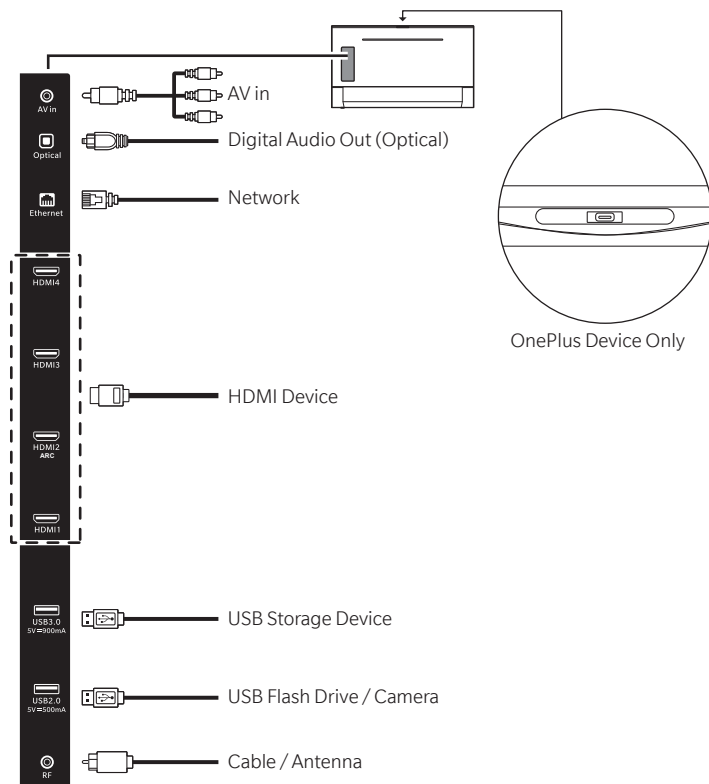
Type-C USB cable*1



Wall-mount Bracket *1 set

* We reserve the right to change accessories at any time without prior notification.

Connection



Installation

Installing the TV to the Wall

This TV's instruction only provides the steps to prepare the TV for Wall-Mount installation before it is installed on the wall.

Your TV can be mounted on a wall using a Wall-Mount Bracket (might not supplied) out of the box as packaged. If the Table-Top Stand is attached to the TV, the TV may require detaching the Table-Top Stand.

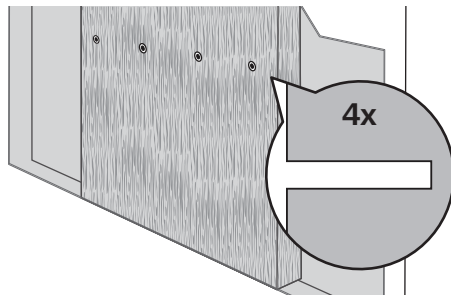
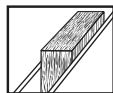
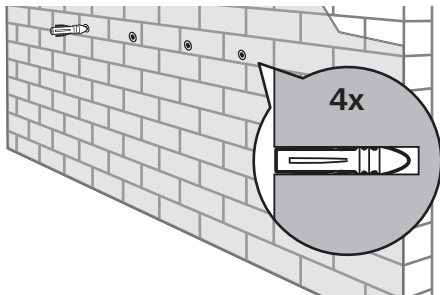
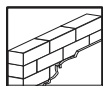
Prepare the TV for the Wall-Mount Brackets before making cable connections.

For product protection and safety reasons, OnePlus strongly recommends that installation of your TV on the wall be performed by qualified professionals. Do not attempt to install by yourself.

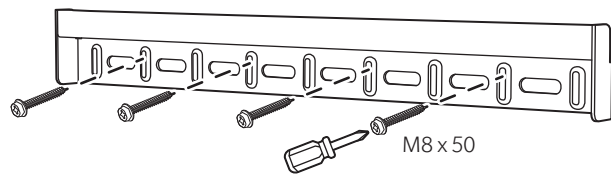
Follow the instruction guide provided with the Wall-Mount Bracket for your model. Sufficient expertise is required in installing this TV, especially to determine the strength of the wall for withstanding the TV's weight.

The length of the screw for Wall-Mount Bracket differs depending on the Wall-Mount Bracket thickness. Please use the screws paired with Wall-mount Bracket. are located on the rear of the TV or under the terminal cover plate.

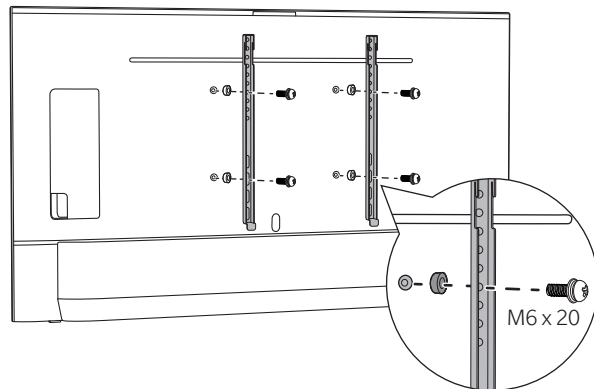
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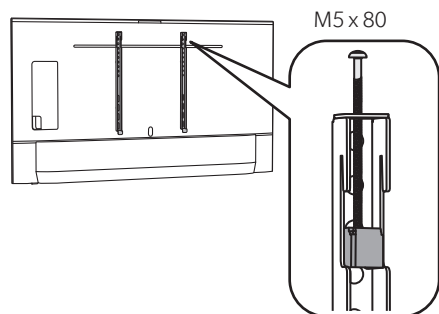
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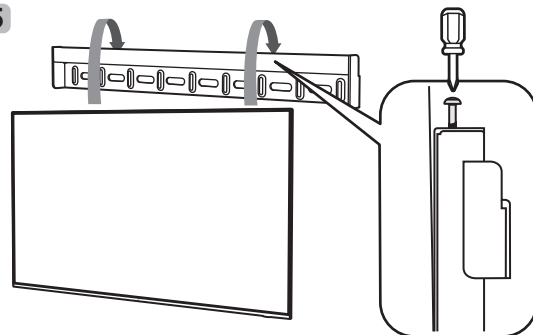
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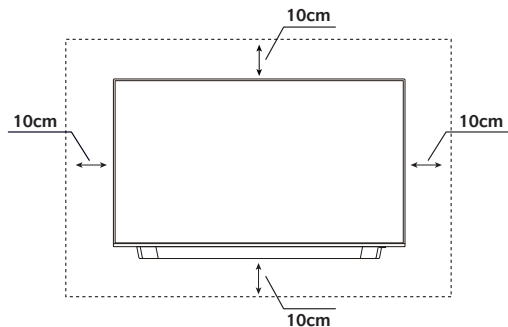
4



5



Clear Space



For model with movable parts, ensure to keep enough clear space for movement. (The size mentioned above is applicable for 55Q1 Pro)

Installing the TV with Table-Top Stand

Please refer to the installation guide with Table-Top Stand.

Specification

Model	55Q1IN / 55Q1IN-1	
Basic Specs	Screen size: 55 inches Screen resolution: 4K (up to 3840*2160) Diagonal size: 138.8 cm Voltage: 100- 240V~ 50/60Hz Rating power: 165W	
	Wireless connection	Wi-Fi: 2.4GHz and 5GHz 802.11a/b/g/n/ac Bluetooth: V2.1/3.0/4.2/5.0 BLE
Hardware Specs	CPU: Quad- core CA53 Internal memory: 3GB DDR Flash memory: 16GB eMMC Graphics processor: Mali-G51 MP3	
	Audio and Video Encoding	Audio: Dolby, DTS, HE AAC Video: MPEG 1/2/4, H.264, VC1, VP8, VP9, HEVC
Input / Output jacks	HDMI IN 1/2/3/4 (support 4K (up to 3840*2160), HDCP 2.2-compatible)	ARC (Audio Return Channel) (HDMI IN 2 only)
	CABLE / ANTENA	75 ohm external terminal for RF inputs
	AV IN	Three in one jacks
	DIGITAL AUDIO OUT(OPTICAL)	Digital optical jack (Two channel linear PCM: 48kHz 16bits, Dolby Atmos, Dolby Digital, DTS)
	Storage(USB)	USB port 1 support High Speed USB (USB 2.0), USB port 2 support Super Speed USB (USB 3.0), USB port 3 support High Speed USB (USB Type-C), for OnePlus devices only.
	LAN / ETHERNET	10BASE- T/100BASE- TX connector (connection speed may differ depending on the network environment.)

Using the Remote

Volume: Press to adjust the volume.

Navigation: Navigate up/down or left/right through content. During playback use the left/right buttons to rewind/fast-forward.

OK: Press to confirm current selection during navigation.

OnePlus:

- **Quick Accessing:**
Short press to open OxygenPlay or return to OxygenPlay home screen.
- **Power Manager:**
Short press Turn on the TV.
Long press and select to Power off \ Sleep \ Restart \ Screen off the TV.

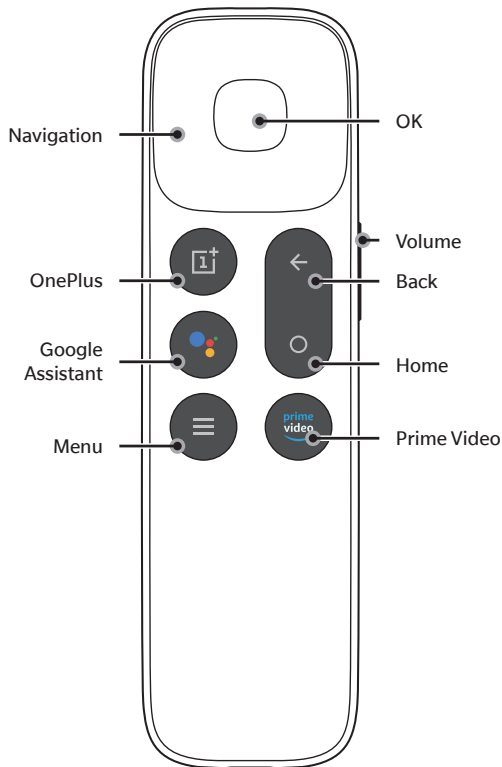
Back: Go back to the previous screen.

Google Assistant: Use the Google Assistant or Voice Search. (e.g., Search various content by voice.)

Home: Short press to quickly return to the Android TV home screen.

Menu: Long press to open the Settings menu.

Prime Video: Short press to open Prime Video.

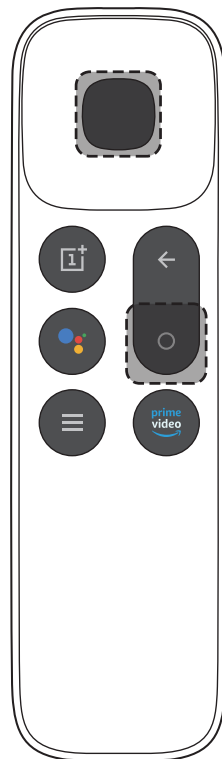


Pairing the Remote

For remote supporting Bluetooth and Voice control, please finish pairing with your OnePlus TV before using. The pairing could be done at **FTI (first time installation)** process or **Setting > Remote & Accessories > Remote control**.

Follow the steps when TV shows pairing page:

1. Press OK and Home button simultaneously and keep the remote close to TV.
2. Release buttons when pairing starts.
3. Keep the remote close to TV during pairing.
(Suggest to keep the distance as 1 Meter)
4. Finish pairing.



Important Precautions

Installation

- The TV should be installed near an AC power outlet that can be easily plugged and unplugged.
- Place the TV on a smooth, flat surface to avoid the TV falling and causing injury, or damaging the TV.
- If you intend a TV wall mount, we recommend that you use an authorized TV wall mount. For details, please contact the OnePlus service hotline.
- The diameter and length of the screws will vary depending on the wall mount model. Failure to use the correct screws may cause the TV to fall or lead to internal damage.
- Keep clear space for the movable parts, to avoid blocking and cause possible damage.

Moving

- Disconnect all cables before moving the TV.
- Large TV need 2 or more people to move safely. Avoid applying pressure to the LED panel when moving the TV. Avoid shaking the TV or exposing it to excessive vibrations.
- When moving the TV to a new Location or to carry out repairs, package the TV using the original box and packaging materials.
- For devices with movable parts, please ensure the parts already fixed to the original position, and Do not make it bear the weight of the whole machine.

Ventilation

- Do not cover the ventilation holes or insert any objects into the case.
- Keep a space for ventilation around the TV.

Wall mounting

- In order to ensure proper ventilation and prevent the buildup of dust or dirt:
- Do not mount the TV flat, upside-down, or backwards, or side mount the TV.
- Do not place the TV on a shelf, carpet, bed or closet.
- Do not cover the TV with fabric (such as a curtains) or other materials (such as newspapers).

AC power cord

Use the AC power code and socket according to the instructions below to avoid fire, electric shock, damage, or personal injury:

- Insert the plug completely in to the AC outlet.
- Use the TV with a 100-240V ~ 50/60Hz AC power source.
- When connecting cables, the AC power cord should be unplugged from safety reasons. Be careful not to rip over cables.
- Before carrying out work or moving the TV, disconnect the AC power cord from the AC power outlet.
- Keep the AC power cord away from heat.
- Unplug the AC power plug and clean it regularly. If the plug is covered with dust and has water vapor, its insulation quality may deteriorate, producing a fire risk.
- Avoid excessive pinching, bending, modifying, or twisting of the AC power cord, otherwise the wires may become exposed or broken.
- Do not place any heavy objects on the AC power cord.
- Do not pull the AC power cord when disconnecting the power.
- Do not connect too many devices on the same AC power outlet.
- Do not use unsuitable AC power outlets.

Children

- Do not let children climb the TV.
- Place small objects out of the reach of children in order to avoid swallowing.

Optional items

- Keep optional accessories or any devices that emit electromagnetic radiation away from the TV in order to avoid image distortion or noise.

In case of the following problems...

- The AC power cord is damaged.
- The AC power outlet is not suitable.
- The TV is damaged due to a drop or impact.

Any liquid or solid objects falls into the case through an outlet.

Turn off the TV and immediately unplug the AC power cord. Ask the OnePlus service center to dispatch qualified service personal to investigate.

Usage restrictions

Do not install/use the TV in the following places, environments, or conditions, otherwise the TV may malfunction and cause a fire, electric shock, damage, or personal injury.

- **Places**

Outdoors (in direct sunlight), by the sea, in a ship or other vessel, inside a car, in a medical institution, at an unstable location, next to water, or in a place exposed to rain, moisture, or mildew. If the TV placed in the dressing room of a public bath or spa, it may be damaged by the sulfide in the air.

- **Environment**

Hot, damp, or dusty places: places where insects may enter, places that may be exposed to mechanical shock, next to flammable objects (such as candle). The TV should not be exposed to dripping or splashing water, and do not place any items containing liquid such as flower vases on top of the TV. Do not place the TV in a damp or dusty place, or in a room with steam or fumes (near a stove or humidifier) to avoid fire, electric shock, or deformation. Do not boil water, heat, cook noodles, or use mosquito coils near the TV.

- **Conditions**

Do not use the TV when your hands are wet, when the case is open, or with accessories that are not authorized by the manufacturer. In the case of a lightning storm, disconnect the TV from the AC power cord and outlet. Do not install the TV in an open-air location. Failure to follow these conditions may result in personal injury or damage, or cause objects to strike the TV.

- **Damage to OnePlus TV screen**

Do not throw any objects toward the TV, otherwise the screen may be broken due to the impact and cause serious injury. In case of damage to the surface of the TV, do not touch the TV before the AC power cord has been unplugged, otherwise electric shock may occur.

- **Operating conditions**

Operating temperature: 0 °C~45°C

Humidity: 20%~80%

Storage temperature: -15 °C~40 °C

Relative humidity: <80%.

Precautions

Watch TV in appropriate lighting conditions. Watching TV in insufficient light or for long periods can damage your eyesight. The screen and case will get hot when the TV is working, this is normal.

Using and cleaning the screen/case of the OnePlus TV

Before cleaning the LED TV, ensure that the AC power cord is disconnected from the AC power outlet. In order to avoid deterioration of the casing materials or cording the screen coating please observe the following precautions:

- Wipe with a soft cloth to remove any dust on the surface of the screen/case. If there is still dust, wipe with a soft cloth that has been moistened with a mild detergent.
- Do not spray water or detergent directly onto the TV. It may drip to the base of the screen or external parts, causing malfunction.
- Do not use scrub pads, alkaline/acid cleaners, scouring powder, or volatile liquids, such as alcohol, volatile oils, thinners, or insecticides. The use of the above materials or prolonged contact with rubber or vinyl products may cause damage to the screen surface and casing materials. It is recommended that you regularly clean the vents to ensure proper ventilation.
- When adjusting the angle of the TV, slowly move the TV to prevent it moving or slipping from the base.

Advertising

This TV might display advertising when it is switched on and off. The advertising that is displayed when TV is switched on and off cannot be removed or altered, and we have no control over the content of third party advertising.

E-Waste

OnePlus products are in conformity with the requirements of the reduction of hazardous substances of the E-Waste Rules 2016. The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the E-waste Rules:

1. Lead (Pb) – not over 0.1% by weight;
2. Cadmium (Cd) – not over 0.01% by weight;
3. Mercury (Hg) – not over 0.1% by weight;
4. Hexavalent chromium (CR6+) – not over 0.1% by weight;
5. Polybrominated biphenyl (PBBs) – not over 0.1% by weight;
6. Polybrominated diphenyl (PBDEs) – not over 0.1% by weight.



What the Wheelie Bin symbol means: The symbol says don't dispose your e-Waste into the municipal waste collections. That's because these wastes are hazardous in nature and need to be recycled in a special way.

How to dispose this product?

Do not dispose this product in the dustbin. This product contains electronic waste (e-waste) and needs to be recycled. To recycle this product, kindly:

(i) log on to <https://www.reteck.co/recycling> OR

(ii) call up Reteck's Toll-free number 1800 123 1714 OR

(iii) write to info@reteck.in

For more information to recycle this product, please visit Reteck's Website.

Do's:

- a. Always look for information on the catalogue with your product for end-of-life equipment handling.
- b. Ensure that only Authorized Recyclers repair and handle your electronic product.
- c. Always call Authorized E-waste Recyclers to Dispose products that have reached end-of life.
- d. Always drop your used electronic products, batteries or any accessories when they reached the end of their life at your nearest Authorized E-Waste Collection Center/Collection Point.
- e. Wherever possible instructed separate the packaging materials according to responsible waste disposal options and sorting for recycling.

Don'ts:

- a. Do not dismantle your electronic Products on your own.
- b. Do not throw electronic in bins having "Do not Dispose" sign.
- c. Do not give E-waste to informal and unorganized sectors like Local Scrap Dealer/Rag Pickers.

Warning

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls.
- To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions

If your existing television set is being retained and relocated, the same considerations as above should be applied.

Licensing Information



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Google, Android TV, Google Play, Chromecast built-in, YouTube and other related marks and logos are trademarks of Google LLC.

All other trademarks are the property of their respective owners.

Warranty Card

1. Warranty Policy:

Item	Duration
OnePlus TV	12 Months
TV Remote and cable	12 Months

*Must be in undamaged condition and with original packaging.

*This warranty is only redeemable within the original region of purchase.

- OnePlus products purchased on [oneplus.in](https://www.oneplus.in), via authorized partners, or official pop-up stores comes with twelve (12) months limited warranty, in compliance with Indian consumer laws, starting from the date of delivery.
- Unless otherwise specified, this warranty covers the hardware components of the Product as originally supplied and does not cover, or partially covers software, consumable items, or accessories even if packaged or sold together with the Product. This warranty is only redeemable within your original country or region of purchase.
- The limited warranty only covers product defects caused by workmanship or build materials. To make a claim, present your original Proof of Purchase (invoice), model and serial number of the product, and photo evidence of the product's defects to OnePlus Customer Service at <https://www.oneplus.in/support>.
- Any repair service covered by warranty, along with shipping and handling, will be free within the twelve (12) months period.
- OnePlus may use rebuilt, reconditioned or new parts and components when repairing any product. Alternatively, we may replace the defective product entirely with a rebuilt, reconditioned or new OnePlus product.
- Please note that we offer after sales assistance only in the areas where we make shipments (this includes repairs and/or replacements). OnePlus accept no liability for order placed outside of official sales regions.

Please stick the SN label here
The SN label should be found on the
Carton label.

2. The limited warranty does not cover:

- a. Defects or damage resulting from accidents, neglect, misuse or abnormal use; defects or damage caused by abnormal conditions or improper storage; exposure to liquid, moisture, dampness, sand or dirt; unusual physical, electrical or electromechanical stress.
- b. This Warranty does not cover damage caused to the product due to improper installation by customer and / or connection of the product to equipment not approved by OnePlus. Only Service engineer can unpack and verify the product before installation.
- c. Scratches, dents and cosmetic damage, unless caused by OnePlus.
- d. Defects or damage resulting from excessive force or use of metallic objects on the screen.
- e. Ordinary wear and tear.
- f. Defects or damage resulting from the use of the product in conjunction with accessories, products, or ancillary/ peripheral equipment not furnished or approved by OnePlus.
- g. Any physical feature defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by OnePlus.
- h. Defects or damage resulting from external causes such as collision with an object, damage during transport, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, viruses and other software problems introduced into the product, abnormal voltage, or improper use of any electrical source.
- i. Products not purchased from oneplus.in or authorized resellers (we recommend that you contact the point of sale for support).
- j. Products purchased outside of officially supported OnePlus countries or regions.
- k. Repair(s) conducted by unofficial repair centers.

Please contact oneplus.in/support for enquiries regarding Limited Warranty.

3. Contact us:

OnePlus Helpline: 1800 102 8411 (Toll Free) 9:00 am - 9:00 pm, Mon. to Sun.

Or chat with us / submit a ticket via oneplus.in/support

